

**YOUTH DISABILITY**



**ADVOCACY SERVICE**

## **Youth Disability Advocacy Service Client Rights and Responsibilities**

**As a client of the Youth Disability Advocacy Service, you have the following rights:**

1. To be involved in decisions that effect you.
2. To be treated fairly.
3. To receive information in a way that you can understand.
4. To have an interpreter
5. To have information about you treated privately and not shared with other people without your permission.
6. To complain about the service that you receive and your complaint will be treated seriously and handled within a short amount of time.
7. To be referred to another service if it is more suited to your needs.

**As a client of the Youth Disability Advocacy Service, you have the following responsibilities:**

1. To be honest about the problem that you need assistance with.
2. To keep your appointments and whenever possible, give at least 24 hours notice if you need to change your appointment.
3. To let your advocate know if you are receiving help with your problem from someone else.
4. To be sober when meeting with your advocate.
5. To make sure your home is safe if your advocate is visiting.
6. To treat staff with respect and not abuse them verbally or physically

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